

MATERIAL ASPECTS IN ORDER OF IMPORTANCE

	Material aspects	Cover
Extremely important	11 Quality and safety products	●
	1 Financial strength	○
	15 Quality and operational excellence	●
	13 Safeguarding of the supply of products and services	○
	12 Client satisfaction	○
	5 Ethics and integrity in Business	○●
	14 Innovation applied to the development of new products	○●
	16 Health and safety at work	●
	21 Respect for Human Rights	○●
	6 Transparency and information management	●
Very important	9 Regulatory compliance	●
	8 Comprehensive management of risks and opportunities	○●
	24 Climate change	○
	2 Tax contribution and transparency	○●

	Material aspects	Cover
Very important	7 Application of best practices in corporate governance	●
	20 Attracting expert talent	●
	3 Responsible supply chain management	○●
	18 Quality of employment	●
	19 Professional training and development	●
	25 Environmental management system	●
	4 Strategic collaborations	○
	10 Privacy and confidentiality of the information	●
	23 Relationship and engagement with stakeholders	○●
	26 Efficient and responsible use of materials	●
Important	27 Circular economy	○●
	22 Involvement in local communities	○
	17 Equality and non-discrimination	●
	28 Water resources	○●

Cover: Internal ● External ○

